



A PROUD BC COMPANY SINCE 1987

Important message August 28, 2020:

Dear Customers!

We are excited to welcome our customers back. However, we want to do our part in keeping our communities safe and are following strict social distancing guidelines set out by BC, Alberta and Ontario governments. This means we can serve less people in our stores that we normally do. Walk-in customers will be served on a first-come, first-served basis and we anticipate longer than normal wait times.

To avoid long wait times you can shop online using our updated website - neatuniforms.ca with delivery to home or visit our store location.

Thank you for your patience.

***Shipping time for in stock items is approximately 7-10 days. Out of stock or custom items approximately 4 weeks.*



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Dear Families,

As we continue to navigate COVID-19 together, I am pleased to share an update on enhanced options for buying your school uniform in 2020.

Our school uniform provider, Neat Uniforms, has three enhanced options for shopping: Updated school e-stores, private appointments (prior to August 30th) and a web-supported call-center.

I encourage families to shop early and utilize these alternative channels to avoid late-August line ups. Long wait times will be the reality this year given that Neat Uniforms must adhere to strict social distancing measures and simply can't accept normal in-store volumes. The six feet social distance requirements translate into only 15% of Neat Uniforms normal in-store capacity at peak time.

Neat Uniforms has informed us that to support families during this time they have implemented an installment payment program (online only), introduced volume discount buying options and invested in a variety of web support tools to make online shopping easy & fast! All school uniform products can be exchanged for up to a year and returned until October 15th.

There are three ways to shop for your school uniform:

1. Your School E-Store Did you know your school has a custom e-store, complete with fit videos, uniform guides and specialized advice? Visit your school store by 'searching for your school' on Neat Uniforms' home page. Neat Uniforms recently launched a new online e-store. Online shoppers can also now enjoy the industry's first flexible payment plan (interest-free payments over six weeks!).

2. Private Appointments Available Until August 30 Neat Uniforms is booking private appointments until August 30th, as well as accepting limited walk-in customers. You can use Neat's handy appointment booking tool to reserve your spot and avoid being disappointed by capacity limits. Beginning September 1st, Neat Uniforms expects longer-than-average wait times for walk-in traffic (due to government mandated 'six feet social distance measures). To guarantee your fitting and avoid long lines, book an appointment for prior to August 30

3. Your School Call Centre Your call-centre is open for shopping! By giving Neat Uniforms a shout at 604-205-7560 or 604-205-7556 or toll-free at 1-800-668-8261 Alex and his team would be happy to assist you with your school uniform purchase or questions! Neat's call centre is staffed with uniform specialists who know the ins & outs of our uniform policy.